

# Central Area AIM Meeting

Technology Applications

March 28, 2022

# CIO Leadership

IT Arch. &  
Strategy



Jerry Wheeler  
Director

Network &  
Compute



Bill Koetz  
VP

Technology  
Applications



Garrett Hoyt  
VP

CISO



Heather Dyer  
VP

Endpoint  
Technologies



Julie Batchelor  
Exec. Director

CIO Services



John Pomeroy  
Exec. Director

# Technology Applications

Logistics &  
Visibility



Alison Turner

Retail &  
Delivery



Reilly Mitchell

Enterprise  
Services



Judy Adams

Human  
Resources



Leonetta Jackson

Commerce &  
Marketing



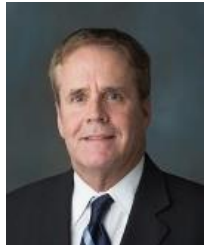
Angela Dyer

Pricing &  
Acceptance



Vicki Bosch

Finance &  
Payment



John Byrne

- 700+ Applications
- 4 Development Centers
  - Eagan, MN
  - St. Louis, MO
  - Wilkes Barre, PA
  - San Mateo, CA

# Deploy Digital Ecosystems

- **USPS Connect/Next Generation API Platform** Promote an online customer engagement platform that broadens access to USPS portfolio of value-added services and toolkits
- **Integrated Logistics:** Deploy a state-of-the-art transportation platform for end-to-end execution of a unified logistics operation
- **Informed Delivery:** Modernize Informed Delivery platform to drive greater value for senders, receivers and promote subscriber growth
- **Product Visibility:** Improve real-time package visibility across supply chain, from shipper induction to delivery, to drive exceptional real-time communication and operational precision
- **Enterprise Pricing:** Modern internal cloud-based architecture that will facilitate seamless deployment of rate and pricing data across the organization
- **Delivery Systems:** Design a suite of interconnected solutions to automate delivery management and optimize carrier routes
- **Human Resources Systems:** Elevate recruitment, hiring and onboarding experiences through the modernization of collaborative platforms
- **Payroll & Budget Systems:** Provide leading edge capabilities to deliver secure and consistent payroll and budgetary platforms

Commerce & Marketing

Logistics & Visibility

Pricing & Acceptance

Retail & Delivery

Human Resources

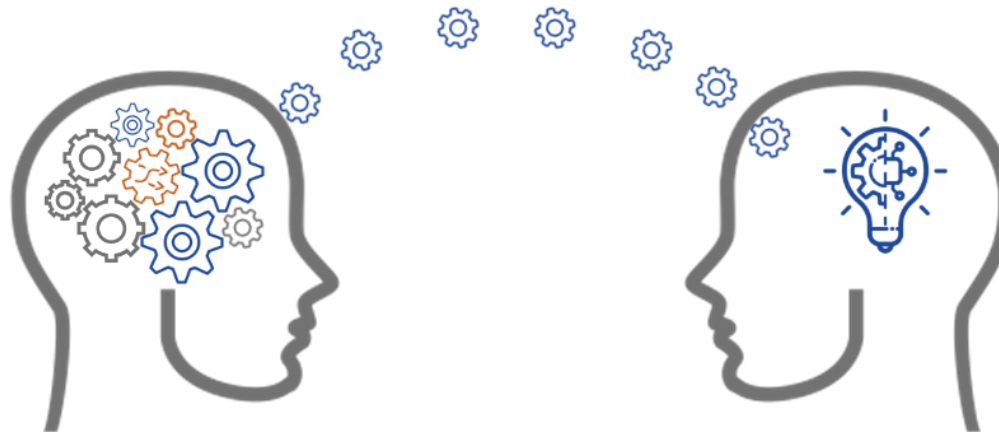
Finance & Payment

# Future Focused Organization

- Reorganized CIO into critical focus areas each with dedicated Innovation, Engineering, and Operations teams
- Augmented Architecture Focus Area for rapid development
- Aligned Technical Services to business functions to emphasize robust, customer-forward solutions
- Enhanced job descriptions to reinforce skillset required to design, implement, and maintain technologies of the future

## Generalist Positions Retired

Program Manager  
Business Project Leader  
Business Systems Analyst



## Transitioned to Technologist Positions

Software Architect  
Solutions Architect  
Data Engineer  
Data Scientist

# Covid-19 Test Kits

- 4 Test kits per residence
- Develop front end ordering page
- Develop backend label print process
- Scale to accept 2M orders an hour
- Get it done in 3 weeks!!


**USPS.COM** Quick Tools Send Receive Shop Business International Help

## Place Your Order for Free At-Home COVID-19 Tests

Residential households in the U.S. can order one set of 4 free at-home tests from USPS.com. Here's what you need to know about your order:

- Limit of one order per residential address
- One order includes 4 individual rapid antigen COVID-19 tests
- Orders will ship free

Fill in this form with your contact and shipping information to order your tests.



NOTE: Image of tests is only representative.

**Due to high demand, we're fulfilling orders as tests come in: Place your order now and it will ship as soon as USPS receives tests from manufacturers. Thank you for your patience.**

### 1. Contact Information

Contact information for the person placing the order.

\*First Name  \*Last Name

Email (if you wish to receive shipping notifications)

### 2. Shipping Address

First/Last Name same as above.

\*First Name  \*Last Name

\*Street Address / PO Box  Apt / Suite / Other

123 Main Street or PO Box 100 Apt / Ste 5 / # 23

\*City  \*State or Province  \*ZIP Code

Select a State

### Order Summary

**Free At-Home COVID-19 Tests**  
Order of 4 tests

Subtotal	\$0.00
Shipping & Handling	\$0.00
<b>Total</b>	<b>\$0.00</b>

[Check Out Now](#)

**Shipping Note:** Tests are shipped as USPS receives them from manufacturers.

**Privacy Act Statement**  
Your information will be used to provide COVID-19 Testing Kits to the address you provided, and to provide product fulfillment information about that testing kit to a federal executive agency. Collection is authorized by 39 U.S.C. 401, 403, 404, and 411. Supplying your information is voluntary, but if not provided, we may not be able to fulfill your request for a COVID-19 Testing Kit. We do not disclose your information to third parties without your consent, except to act on your behalf or request, or as legally required. This includes the following limited circumstances: to a congressional office on your behalf, to agencies and entities to facilitate or resolve financial transactions; to a U.S. Postal Service auditor, for law enforcement purposes involving crimes or fraud against the Postal Service; to labor organizations as required by applicable law; incident to legal proceedings involving the Postal Service; to government agencies in connection with decisions as necessary; to agents or contractors when necessary to fulfill a business function or provide products and services to customers; for customer service purposes; and to other federal executive agencies pursuant to 39 U.S.C § 411. For more information regarding our privacy policies visit [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy).